

Annex 6 - Fire Administration Statistics

Subject	SLA Target	Apr to June 26			
		Total number completed	Number achieved within target	Number over target	% Achieved in SLA deadline
Deaths	95%	2	0	2	0.00%
Retirement Quote	95%	4	4	0	100.00%
Retirement Actual	95%	5	5	0	100.00%
Divorce	95%	3	0	3	0.00%
After retirement adjustments	90%	4	3	1	75.00%
Payroll Input	95%	21	21	0	100.00%
Transfer In	90%	0	0	0	
Transfer out	95%	3	0	3	0.00%
Member Estimate	95%	3	1	2	33.33%
Additional Confs	95%	2	1	1	50.00%
HR Estimate	90%	0	0	0	
Refunds	90%	0	0	0	
Re-employments	95%	1	1	0	100.00%
Leavers	95%	15	15	0	100.00%
Member Queries	90%	21	18	3	85.71%
Pension Saving Statement / AA	95%	0	0	0	
Remedy	95%	0	0	0	
New Starters	95%	34	34	0	100.00%
IDRP	95%	0	0	0	
Complaint	95%	0	0	0	
Member changes	90%	0	0	0	
Totals / Average Overall		118	103	15	87.29%